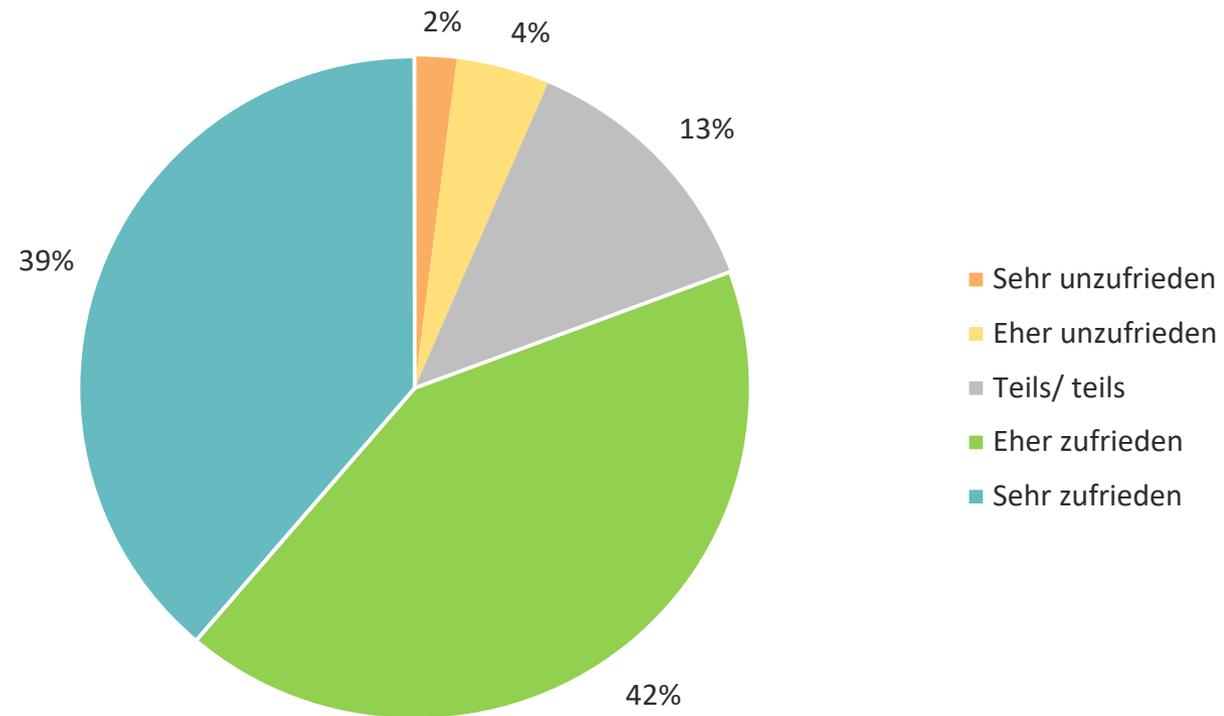


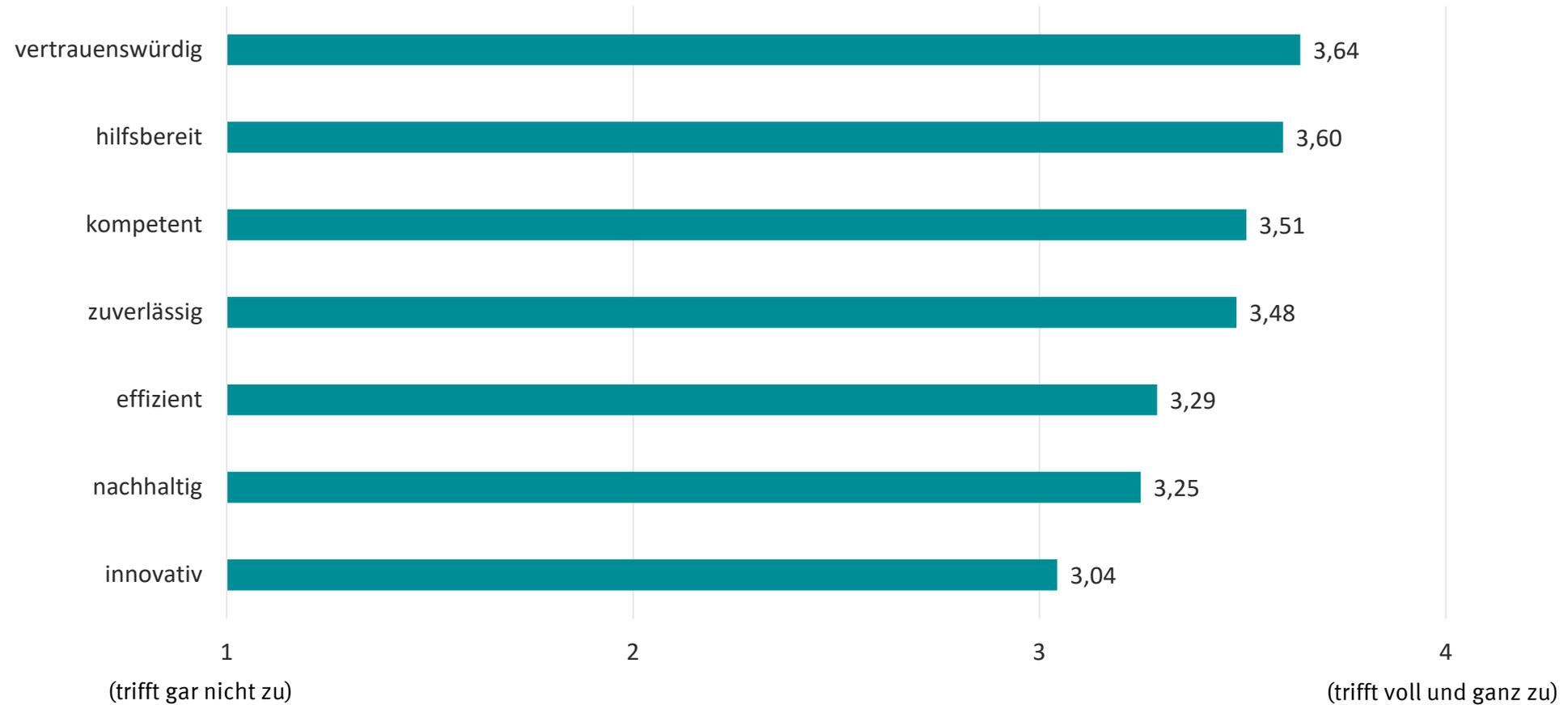
Nutzerbefragung der WWU IT 2020



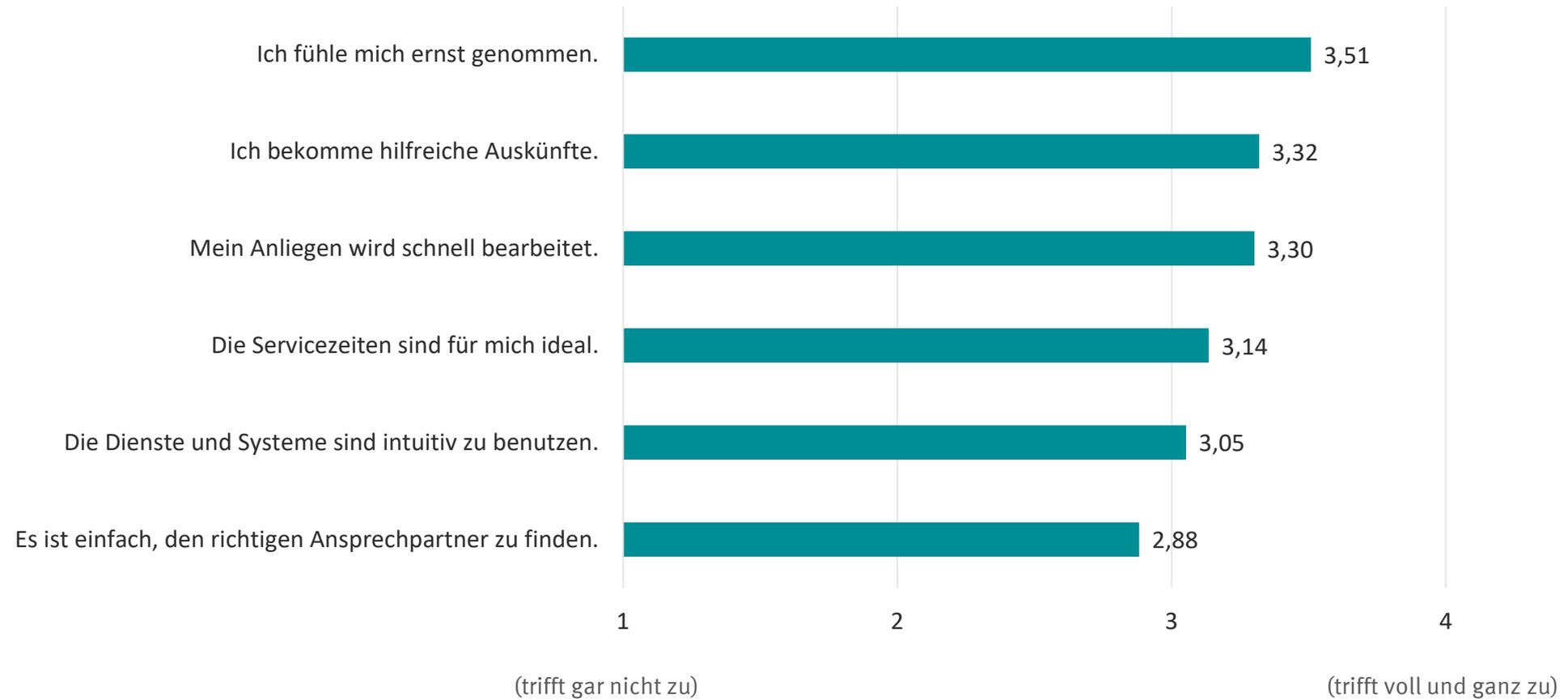
Gesamtzufriedenheit



Image

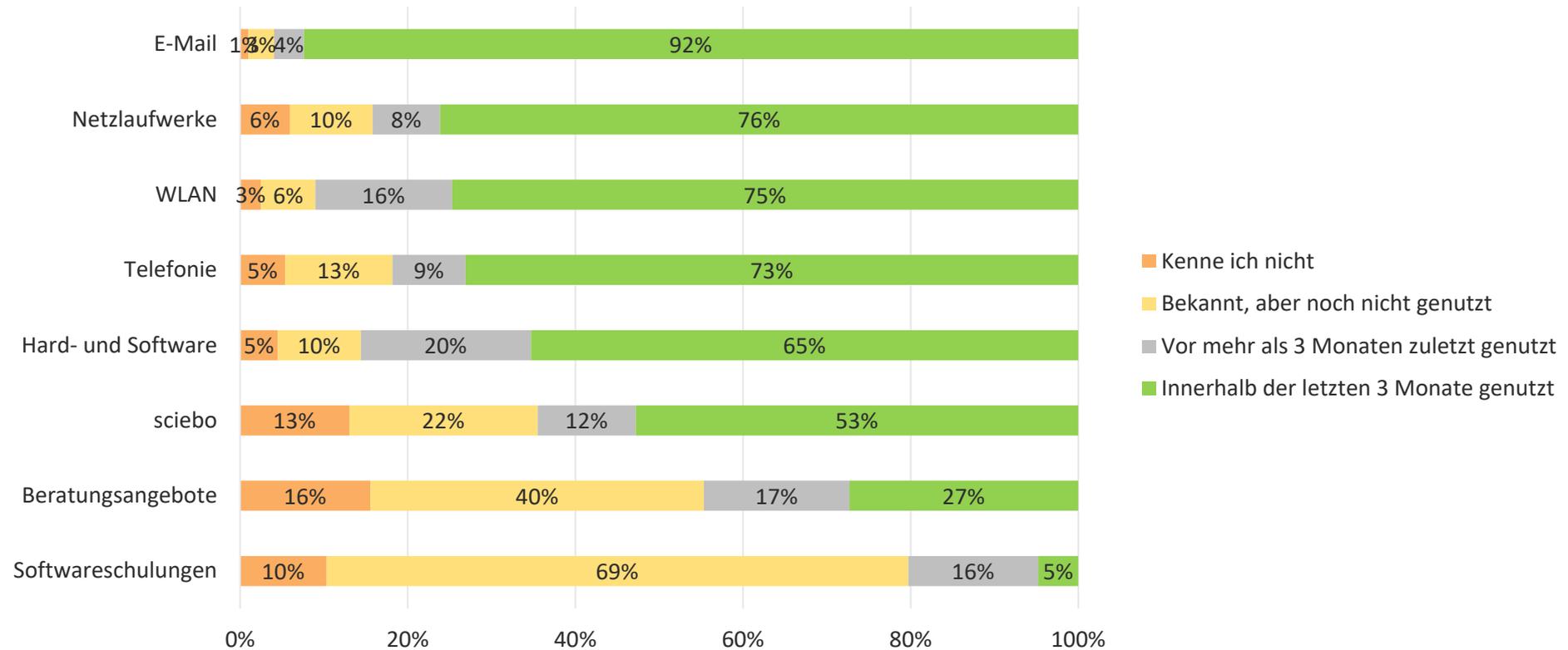


Servicequalität



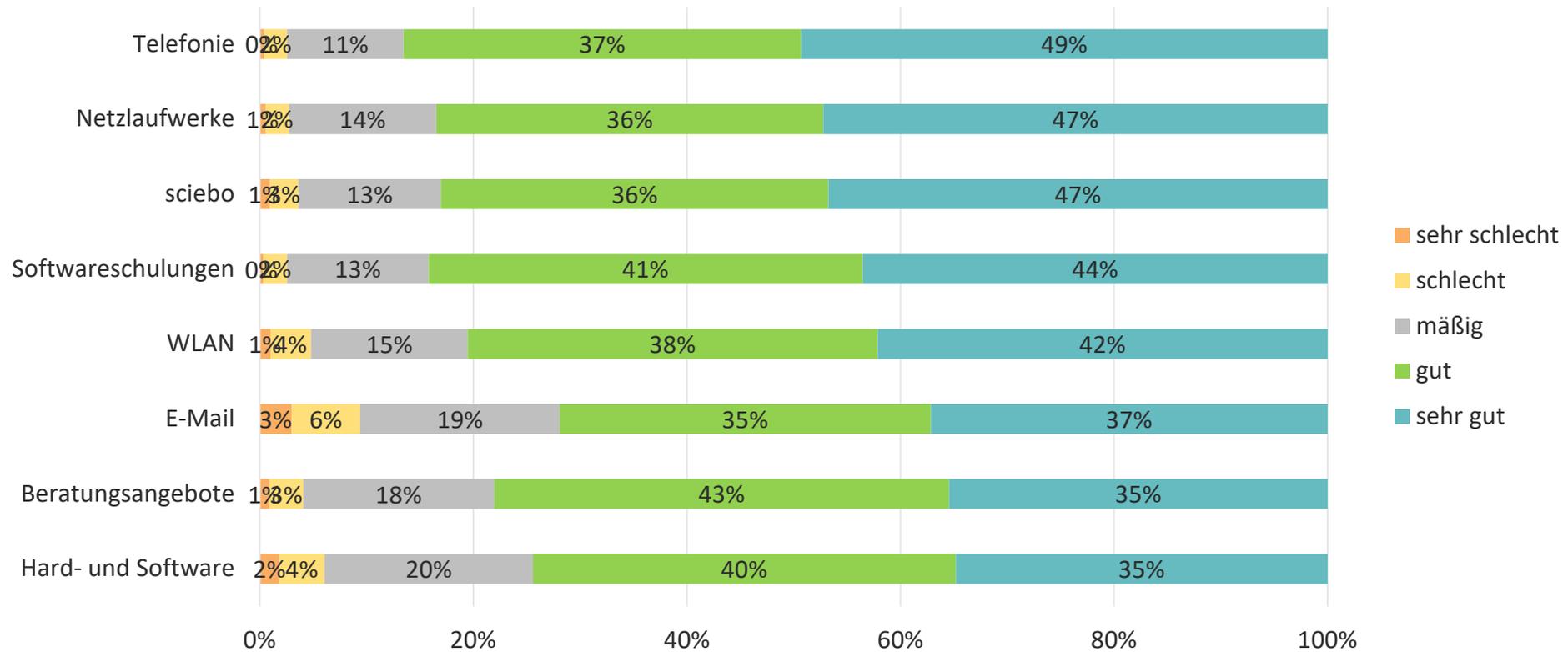
Nutzung der Services

(Schulungen: nur Studierende; Netzlaufwerke, Telefonie, Hard-/Software: nur Beschäftigte)



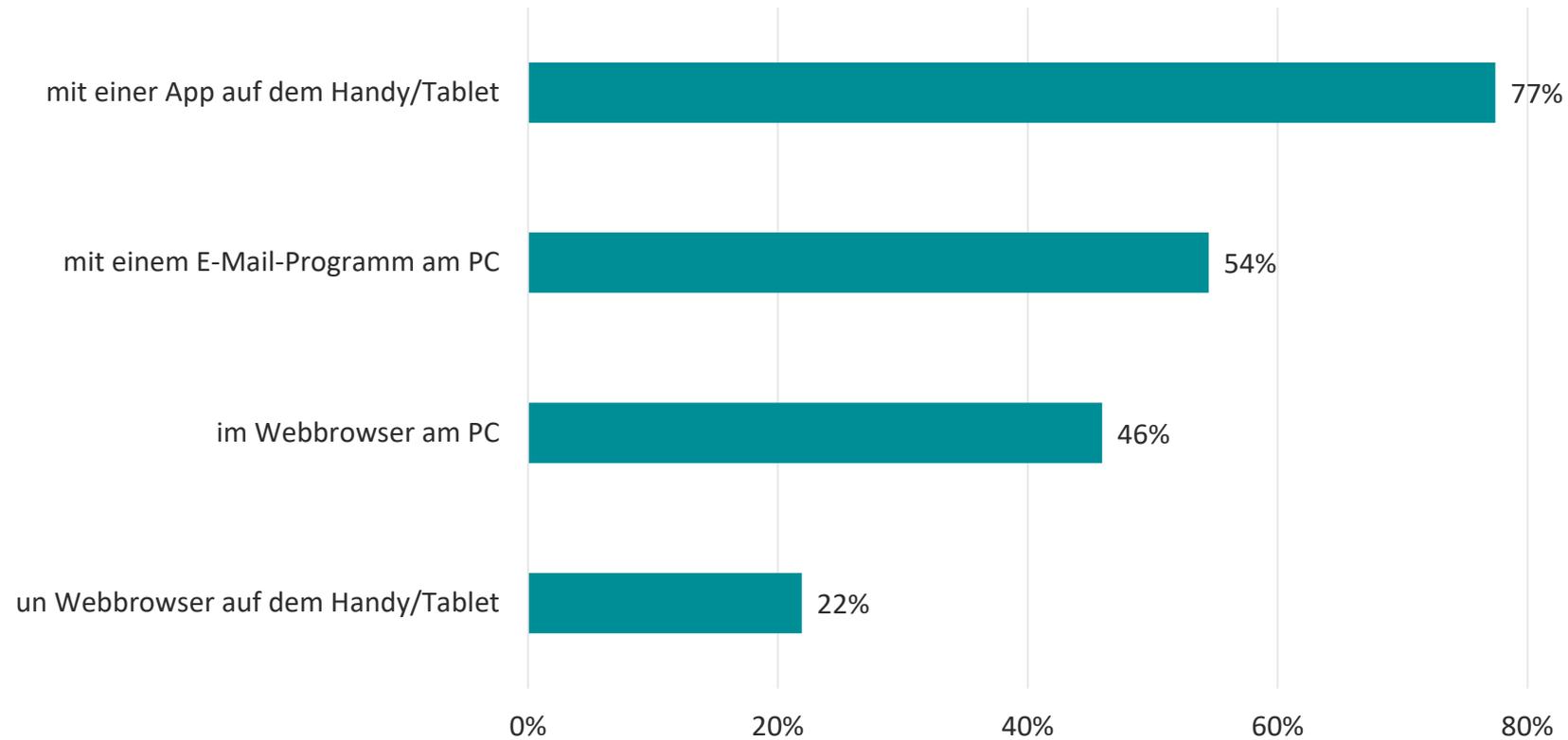
Bewertung der Services

(Schulungen: nur Studierende; Netzlaufwerke, Telefonie, Hard-/Software: nur Beschäftigte)



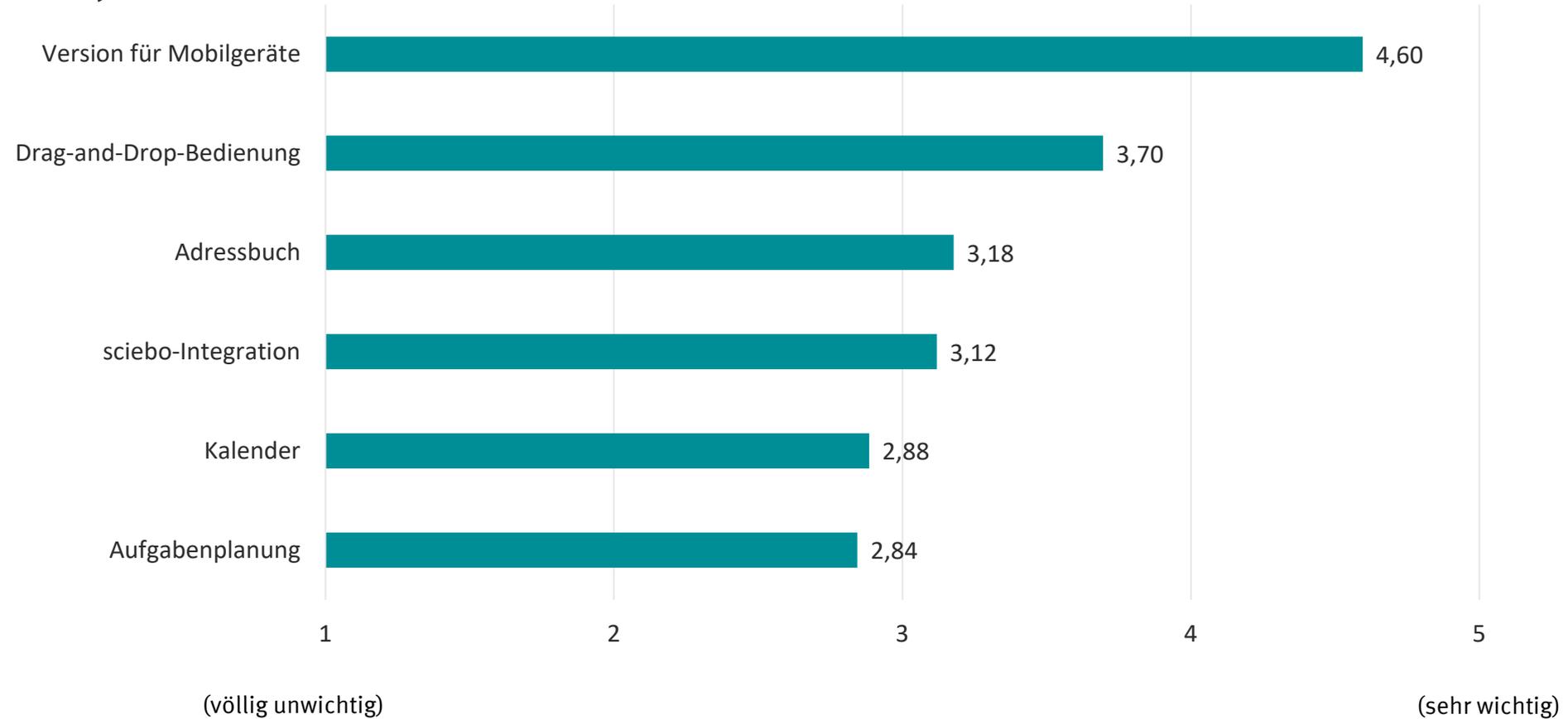
E-Mail: Abruf

(nur Studierende, Mehrfachnennung)

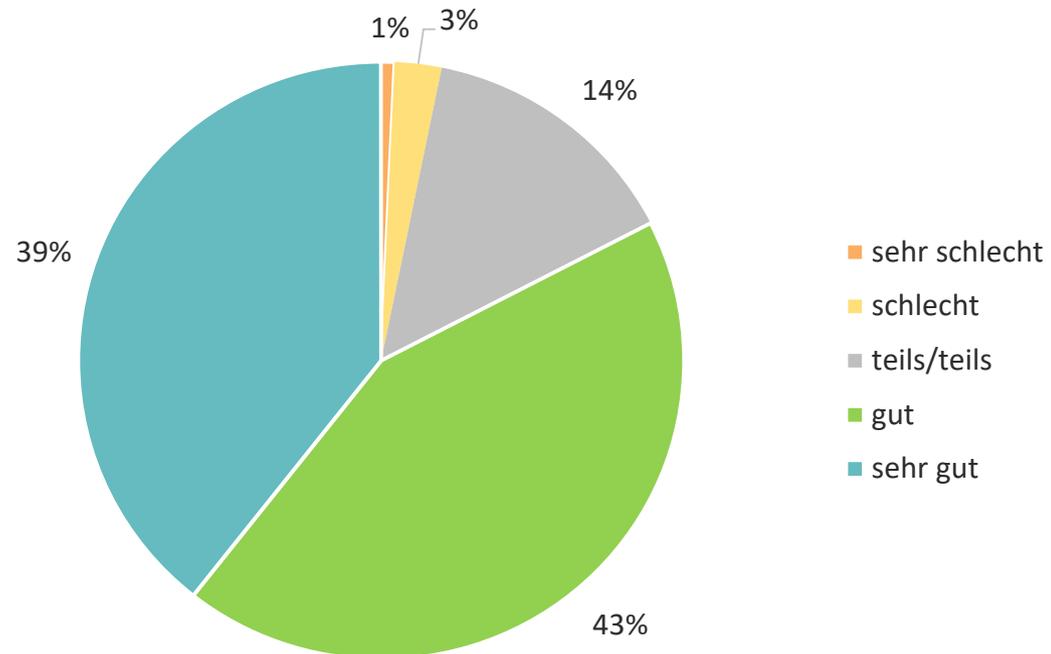


E-Mail: Features

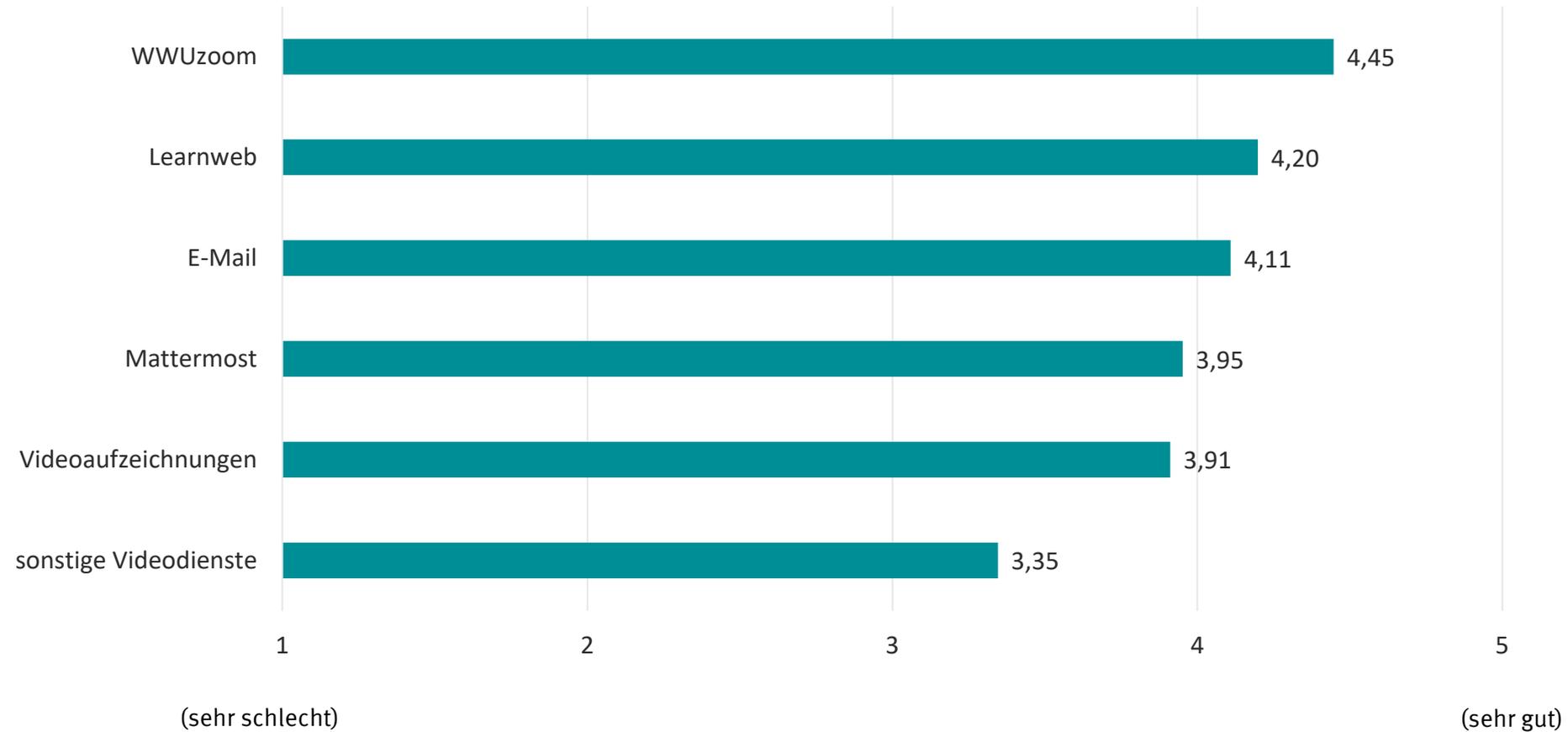
(nur Studierende)



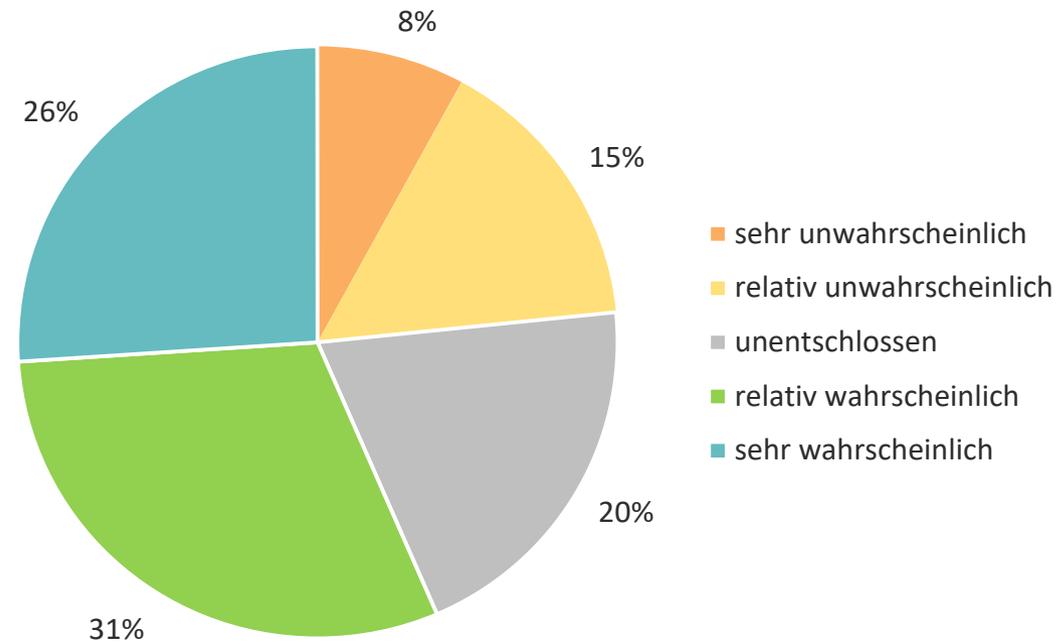
Corona-Bewältigung: Zufriedenheit



Corona-Bewältigung: Sonderdienste



WWUzoom: Bedarf



Fusion: Bewertung

